



**MORRISTOWN-HAMBLEN
HEALTHCARE SYSTEM**
Your Health, Your Hospital

908 West Fourth
North St.

P.O. Box 1178

Morristown, TN 37816

(423) 586-4231

www.mhhs1.org

September 1, 2009

Arthur/Marshall, Inc.
Suite 1750
600 East Las Colinas Blvd.
Irving, TX 75039

To Whom It May Concern:

I am writing to express our appreciation for the work you are doing to assist us in recruiting needed physicians to our community. In particular, I would like to acknowledge the efforts of both Tim Ketterman and Jeff Molnar for their diligence and results orientation in meeting these needs.

As you may be aware, we currently have a number of searches open with your firm ranging from primary care to specialists. Having worked with other physician recruitment firms, I have been most impressed with the amount of activity we have received, the hard work and good conduct of your staff, and follow-up to assure we are successful in introducing new physicians to our medical staff.

I certainly believe Mr. Ketterman and Mr. Molnar are worthy of acknowledgement as they are both customer focused and results oriented. As the opportunity presents, I would certainly appreciate our passing along our acknowledgment of their work.

Sincerely,

Tonia L. Ivey
Director of Physician Practices and Physician Recruitment

Advanced Technology &
Imaging Center

Behavioral Health Center

Cancer Care &
Treatment Center

Emergency & Critical
Care Center

Heart, Lung & Vascular Center

Laboratory Services Center

Medical & Intensive
Care Center

Prompt Family Care

Sleep Disorder Center

MH Home Health
& Hospice

Surgical Services Center

Women's & Children's Center